



# PARTNERS IN CARE

*Oahu's Continuum of Care*

*Our mission is to eliminate homelessness through open and inclusive participation and the coordination of integrated responses.*

## Coordinated Entry System (CES) Policies and Procedures (P&P's) April 2019 Meeting

### Approved Additions, Changes, Deletions:

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Participate in performance and monitoring standards. A critical coordinated entry management function is monitoring of system-level processes to ensure the CES is functioning as planned and system efficiency goals are achieved. A coordinated entry manager will also need to monitor the status of participating providers' compliance in using the CES process and outcome monitoring to gauge the extent to which system performance objectives are being achieved. This includes monitoring participant outcomes through system performance measures and other locally determined outcomes, as well as monitoring participating providers for their programs' fidelity to the coordinated entry policies and procedures

Recipients of CoC federal funding and all related activities shall openly participate in the performance and monitoring of the Coordinated Entry System. Such performance and monitoring activities shall include, but are not be limited to providing the following program performance outcomes, measures, information, and eligibility standards:

- Project Name
- Grant Number
- Start Date
- Expiration Date
- Program Funding Amounts,
- Program Funding Source
- Performance/Outcome Objectives
- Performance/Outcome methods of Measures
- Outcome Numerator
- Outcome Denominator
- Level of Type and Amount of Financial Assistance
- Numbers of Types of households to be served.
- Number of Types of participants to be served
- Singles, Families, Youth, Minors
- Length of time for service outcomes
- Program Eligibility and Entry Requirements