

# FY2021 - Performance Measurement Module (Sys PM)

## Summary Report for HI-501 - Honolulu City and County CoC

### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

**Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.**

**Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.**

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2020	FY 2021	Submitted FY 2020	FY 2021	Difference	Submitted FY 2020	FY 2021	Difference
1.1 Persons in ES and SH	4122	4184	148	132	-16	87	67	-20
1.2 Persons in ES, SH, and TH	5035	4922	209	185	-24	122	94	-28

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2016.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

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	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2020	FY 2021	Submitted FY 2020	FY 2021	Difference	Submitted FY 2020	FY 2021	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	-	5197	-	780	-	-	377	-
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	-	5851	-	787	-	-	423	-

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### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2021	% of Returns	FY 2021	% of Returns	FY 2021	% of Returns	FY 2021	% of Returns
Exit was from SO	175	14	8%	15	9%	8	5%	37	21%
Exit was from ES	986	76	8%	46	5%	69	7%	191	19%
Exit was from TH	513	46	9%	17	3%	39	8%	102	20%
Exit was from SH	17	3	18%	1	6%	1	6%	5	29%
Exit was from PH	1886	73	4%	36	2%	69	4%	178	9%
TOTAL Returns to Homelessness	3577	212	6%	115	3%	186	5%	513	14%

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2020 PIT Count	January 2021 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	4448		
Emergency Shelter Total	1297	1186	-111
Safe Haven Total	45	28	-17
Transitional Housing Total	760	640	-120
Total Sheltered Count	2102	1854	-248
Unsheltered Count	2346		

### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2020	FY 2021	Difference
Universe: Unduplicated Total sheltered homeless persons	5035	4922	-113
Emergency Shelter Total	4031	4121	90
Safe Haven Total	114	83	-31
Transitional Housing Total	1253	1114	-139

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### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	418	419	1
Number of adults with increased earned income	6	5	-1
Percentage of adults who increased earned income	1%	1%	0%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	418	419	1
Number of adults with increased non-employment cash income	81	83	2
Percentage of adults who increased non-employment cash income	19%	20%	1%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults (system stayers)	418	419	1
Number of adults with increased total income	84	86	2
Percentage of adults who increased total income	20%	21%	1%

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### Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	530	554	24
Number of adults who exited with increased earned income	108	60	-48
Percentage of adults who increased earned income	20%	11%	-9%

### Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	530	554	24
Number of adults who exited with increased non-employment cash income	82	109	27
Percentage of adults who increased non-employment cash income	15%	20%	5%

### Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2020	FY 2021	Difference
Universe: Number of adults who exited (system leavers)	530	554	24
Number of adults who exited with increased total income	169	153	-16
Percentage of adults who increased total income	32%	28%	-4%

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### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2020	FY 2021	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	3539	3690	151
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1278	1334	56
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	2261	2356	95

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2020	FY 2021	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	4828	5009	181
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	2059	2225	166
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	2769	2784	15

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### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2021 (Oct 1, 2020 - Sept 30, 2021) reporting period.

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2020	FY 2021	Difference
Universe: Persons who exit Street Outreach	300	149	-151
Of persons above, those who exited to temporary & some institutional destinations	90	37	-53
Of the persons above, those who exited to permanent housing destinations	126	33	-93
% Successful exits	72%	47%	-25%

Metric 7b.1 – Change in exits to permanent housing destinations



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	Submitted FY 2020	FY 2021	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	3084	2630	-454
Of the persons above, those who exited to permanent housing destinations	1649	1435	-214
% Successful exits	53%	55%	2%

### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2020	FY 2021	Difference
Universe: Persons in all PH projects except PH-RRH	827	1137	310
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	784	1116	332
% Successful exits/retention	95%	98%	3%

# FY2021 - SysPM Data Quality

## HI-501 - Honolulu City and County CoC

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2017-2018	2018-2019	2019-2020	2020-2021	2017-2018	2018-2019	2019-2020	2020-2021	2017-2018	2018-2019	2019-2020	2020-2021	2017-2018	2018-2019	2019-2020	2020-2021	2017-2018	2018-2019	2019-2020	2020-2021
1. Number of non-DV Beds on HIC	1237	1245	1209	1543	1844	1383	1009	825	1684	1880	2520	1887	875	1177	832	895				
2. Number of HMIS Beds	1237	1245	1189	1513	1820	1359	985	803	1004	1245	1769	1887	875	1172	791	845				
3. HMIS Participation Rate from HIC ( % )	100.00	100.00	98.35	98.06	98.70	98.26	97.62	97.33	59.62	66.22	70.20	100.00	100.00	99.58	95.07	94.41				
4. Unduplicated Persons Served (HMIS)		3833	4225	5452		2373	1838	1358		1353	1410	1588		3098	2584	2162		3617	1099	3976
5. Total Leavers (HMIS)		2777	2351	4382		1397	1088	708		255	318	248		1682	1659	1390		2662	763	2847
6. Destination of Don't Know, Refused, or Missing (HMIS)		585	385	383		121	123	32		22	26	5		93	173	33		2044	10	140
7. Destination Error Rate (%)		21.07	16.38	8.74		8.66	11.31	4.52		8.63	8.18	2.02		5.53	10.43	2.37		76.78	1.31	4.92

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